

REGULATIONS

We are happy to welcome you to our „Sticks and Pebble" apartments. We are committed to providing you with a completely safe and maximum comfort stay. That is why it is important to observe the rules contained in these regulations.

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- 1.** The Regulations specify the services, liability and stay in „Sticks and Pebbles" resort and are an integral part of the contract which is concluded by making a booking or paying an advance payment, as well as paying the whole amount due for the stay. By doing so, the Guest confirms that he has read the regulations and accepts their conditions.
- 2.** The Regulations apply to every person staying at the „Sticks and Pebbles" resort.
- 3.** The Regulations are available for view at the reception of „Sticks and Pebbles" resort and on the website patykikamyki/regulamin/en.

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- 1.** The apartment is rented for a hotel day. Hotel day is from 4:00 pm to 10:00 am next day.
- 2.** The condition for effective reservation of the stay in „Sticks and Pebbles" resort is making an advance payment of 30% of the total value of the stay within 3 days of making the reservation at the latest.
- 3.** The payment for the whole booked stay is collected on the day of the guest's arrival to „Sticks and Pebbles" resort.
- 4.** If the Guest resigns from their stay during the hotel day, „Sticks and Pebbles" resort does not refund the fee for a given hotel day.
- 5.** "Sticks and Pebbles" resort does not take deposits to cover any losses caused by the Guest.

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- 1.** The Guest renting the apartment is obliged to present a valid document with a photograph confirming his/her identity to the receptionist at the registration. In case the Guest refuses to show such a document in a way making it possible to establish his/her identity, the front desk staff has the right to refuse to give out a key to the apartment.
- 2.** The front desk employee has the right to refuse to register a Guest without stating reasons.

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- 1.** Throughout their stay at „Sticks and Pebbles" resort children under the age of 12

must be supervised by adults. Legal guardians are responsible for the behavior of children and minors, including any damage and/or injury caused.

2. The Guest bears full financial and legal responsibility for any damage to or destruction of items of equipment and facilities of „Sticks and Pebbles" resort caused by him or his visitors.
3. „Sticks and Pebbles" resort is not responsible for the loss of or damage to money, securities, valuables and other valuable items or items of scientific or artistic value.
4. „Sticks and Pebbles" resort is not responsible for damage and loss of a car or other vehicle belonging to the Guest.
5. „Sticks and Pebbles" resort provides the Guests with one marked parking space per one apartment.

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1. The quiet hours in "Sticks and Pebbles" resort is from 11 pm to 7 am. During the quiet, hours the Guests should behave in such a way as not to disturb other people.
2. The Guests of „Sticks and Pebbles" resort are not allowed to transfer the apartment to other persons, even if the period for which they have paid the fee for the stay has not expired.
3. Persons who are not registered in „Sticks and Pebbles" resort can stay in the apartment only from 7:00 am to 11:00 pm.
4. No animals, even small ones such as hamsters, guinea pigs, goldfish or yorkies, are allowed in the premises of „Sticks and Pebbles" resort.
5. Smoking and electronic cigarettes are strictly forbidden in „Sticks and Pebbles" resort. In case of breaking the regulations concerning the ban on smoking, the resort has the right to impose a fine of PLN 600 on our Guests.

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1. Any furniture left in the hotel room by the departing Guest will be kept for 2 months and sent back to the Guest's indicated address at the Guest's expense.
2. All complaints should be reported to the receptionist immediately after noticing any deficiencies in the standard of services provided.
3. The loss of keys to the apartment should be immediately reported to the receptionist.
4. The fee for the lost keys is PLN 170.
5. The Guest should express his wish to receive an invoice while booking his stay.
6. The issues related to the processing and protection of personal data have been regulated in detail in the privacy policy of „Sticks and Pebbles" resort, whose content is available at the reception desk of the hotel or on the website patykikamyki/politykaprywatnosci.pl.